#### MEMORANDUM Texas Department of Human Services

**TO:** Long Term Care-Regulatory

Regional Directors and State Office Managers

**FROM:** Jeanoyce Wilson, Unit Manager

Long Term Care-Regulatory Policy

State Office MC: W-519

**SUBJECT:** Regional Survey & Certification Letter #03-06

**DATE:** April 3, 2003

The attached Centers for Medicare and Medicaid Services (CMS), Regional Survey and Certification (RS&C) Letter is being provided to you for information purposes and should be shared with all professional staff.

 RS&C Letter No. 03-06 – Information Required by Regulation for CMS to Timely Initiate, Continue, or Stop Any Nursing Home Enforcement Action

If you have questions about this subject, please contact Enforcement Coordinators Kim Lammons or Hannah Waiganjo-Ndike in the LTC-R Sanctions Unit at (512) 438-2405 or (512) 438-2133 respectively.

[signature on file]

Jeanoyce Wilson

JW:cos

Attachment

c: Evelyn Delgado, E-340 Paul Leche, W-615 Merrie Duflot, W-404 Regional Administrators



#### DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Division of Survey and Certification, Region VI

1301 Young Street, Room 827 Dallas, Texas 75202 Phone (214) 767-6301 Fax (214) 767-0270

March 25, 2003

#### Regional Survey and Certification Letter No. 03-06

**To:** All State Survey Agencies (Action) All Title XIX Single State Agencies (Information)

**Subject:** Information Required by Regulation for CMS to Timely Initiate, Continue, or Stop Any Nursing Home Enforcement Action

With the implementation of the enforcement regulations for nursing homes effective July 1995, CMS developed instructions for State Survey Agencies (SSA). Chapter 7 of the State Operations Manual details the information necessary to initiate, continue, and/or stop an enforcement action. Dallas developed an "enforcement packet" with the necessary information. Then we developed the "enforcement team worksheet" to assist States in providing key pieces such as Medicare/Medicaid census, provider fax and telephone numbers, and rationale for recommendation of remedies. As an alternative to the Dallas enforcement team worksheet, a State could develop or modify a State-specific form with the required information. We identified the specific federal forms (i.e. CMS1539, CMS462L, and CMS-2567) that States are required to send to the RO.

Despite our efforts, States continue to send the RO incomplete enforcement packets. In order to receive all necessary information and assure timely enforcement, we have revised our enforcement worksheet into an "Enforcement Fax Coversheet" (see attachments). The "Enforcement Fax Coversheet" for each State may be slightly different to accommodate State-specific forms. SSAs must complete and fax an "Enforcement Fax Coversheet" with each enforcement action. Please assure your staff review and complete the "Enforcement Fax Coversheet" to ensure that all required information is included in each enforcement packet.

The effective date for implementation of this new form is April 15, 2003. Beginning April 16, 2003, the RO will delay action on any enforcement action if the enforcement packet that does not contain the information listed. The RO will notify the SSA by e-mail of items missing or incomplete. The RO will track the number of incomplete enforcement packets from each State.

If you have any questions, please contact Josie Vargas at 214/767-4428, e-mail <u>Jvargas@cms.hhs.gov</u>; Sony Chuprinko at 214/767-4407, e-mail <u>Schuprinko@cms.hhs.gov</u>; or Judy Thomas at 214/767-6214, e-mail <u>Jthomas@cms.hhs.gov</u>. Thanks for your assistance in this matter.

Sincerely,

David Wright, Chief Long Term Care Branch

Attachments



FROM: TEXAS (TDHS) LTC Sanctions

TO: Dallas Regional Office of Fax Number: (214) 767-0270



| <b>★ Enforcement action for</b> (provider name):  |           | State Zone:                |  |  |
|---|-----------|----------------------------|--|--|
| To <u>BEGIN or CONTINUE</u> action, you To <u>E</u>   |           | nforcement action, you     |  |  |
| MUST send at least the following:   | MUST ser  | nd at least the following: |  |  |
| ☐ CMS-1539 (C&T)  | CMS-      | -1539 (C&T)                |  |  |
| 462L (Adverse Action Extract)   | 462L      | (Adverse Action Extract)   |  |  |
| 562 (if applicable) (complaints)  | Repo      | rt of Contact              |  |  |
| ETW (Enforcement Team Worksheet)  |           |                            |  |  |
| Report of Contact   |           |                            |  |  |
| Letter to facility  |           |                            |  |  |
| TO STATE AGENCY:  |           |                            |  |  |
| ➡ All surveys MUST be uploaded to ASPEN RO by the time the 2567 is sent to<br>the facility.<br>(CMS needs all CMS-2567s in cases of SQC, CMPs, or impending termination.<br>If you experience difficulties with ASPEN RO, e-mail the surveys to CMS.) |           |                            |  |  |
| <b>▶</b> Be sure you have supplied the (verified as) correct facility   |           |                            |  |  |
| <ul><li></li></ul>  |           |                            |  |  |
| Original fax contains pages,  | including | g this cover sheet.        |  |  |

FROM: ARKANSAS (ADHS) LTC Sanctions

| <u>TO</u> : | Dallas | Regional | Office | of |
|-------------|--------|----------|--------|----|
| Fax         | Number | : (214)  | 767-02 | 70 |



| * Enforcement action for (provider name):  |   | State Zone:              |  |  |
|--|---|--------------------------|--|--|
| To <u>BEGIN or CONTINUE</u> action, you <u>MUST</u> send <u>at least</u> the following:  | To <u>END</u> enforcement action, you <u>MUST</u> send <u>at least</u> the following: |                          |  |  |
| ☐ CMS-1539 (C&T)   | CMS-  | -1539 (C&T)              |  |  |
| 462L (Adverse Action Extract)  | 462L  | (Adverse Action Extract) |  |  |
| 562 (if applicable) (complaints)   |   |                          |  |  |
| ETW (Enforcement Team Worksheet)   |   |                          |  |  |
| Letter to facility   |   |                          |  |  |
| TO STATE AGENCY:   |   |                          |  |  |
| ➡ All surveys MUST be uploaded to ASPEN RO by the time the 2567 is sent to the facility. (CMS needs all CMS-2567s in cases of SQC, CMPs, or impending termination. If you experience difficulties with ASPEN RO, e-mail the surveys to CMS.) |   |                          |  |  |
| <ul> <li>Be sure you have supplied the (verified as) correct facility</li> <li></li></ul>  |   |                          |  |  |
| Original fax contains pages,   | including   | g this cover sheet.      |  |  |

FROM: LOUISIANA (LDHH) LTC Sanctions

<u>TO</u>: Dallas Regional Office of Fax Number: (214) 767-0270



| <b>★ Enforcement action for</b> (provider name):  |        | State Zone:                                    |  |  |
|---|--------|--|--|--|
| To <u>BEGIN or CONTINUE</u> action, you <u>MUST</u> send <u>at least</u> the following:   |        | nforcement action, you at least the following: |  |  |
| ☐ CMS-1539 (C&T)  | ☐ CMS- | -1539 (C&T)                                    |  |  |
| 462L (Adverse Action Extract)   | ☐ 462L | (Adverse Action Extract)                       |  |  |
| 562 (if applicable) (complaints)  |        |  |  |  |
| ETW (Enforcement Team Worksheet)  |        |  |  |  |
| Letter to facility  |        |  |  |  |
| TO STATE AGENCY:  |        |  |  |  |
| ➡ All surveys MUST be uploaded to ASPEN RO by the time the 2567 is sent to<br>the facility.<br>(CMS needs all CMS-2567s in cases of SQC, CMPs, or impending termination.<br>If you experience difficulties with ASPEN RO, e-mail the surveys to CMS.) |        |  |  |  |
| Be sure you have supplied the (verified as) correct facility  |        |  |  |  |
| <ul><li></li></ul>  |        |  |  |  |
| Original fax contains pages, including this cover sheet.  |        |  |  |  |

FROM: NEW MEXICO (NMDH) LTC Sanctions

| <u>TO</u> : | Dallas | Reg | giona | ı   | Office | of |
|-------------|--------|-----|-------|-----|--------|----|
| Fax         | Number | : ( | (214) | ) . | 767-02 | 70 |



| * Enforcement action for (provider r   | State Zone:   |  |  |
|--|---|--|--|
| To <u>BEGIN or CONTINUE</u> action, you <u>MUST</u> send <u>at least</u> the following:  | To <u>END</u> enforcement action, you <u>MUST</u> send <u>at least</u> the following: |  |  |
| ☐ CMS-1539 (C&T)   | ☐ CMS-1539 (C&T)  |  |  |
| 462L (Adverse Action Extract)  | 462L (Adverse Action Extract)   |  |  |
| 562 (if applicable) (complaints)   |   |  |  |
| ETW (Enforcement Team Worksheet)   |   |  |  |
| Letter to facility   |   |  |  |
| TO STATE AGENCY:   |   |  |  |
| <ul> <li>➡ All surveys MUST be uploaded to ASPEN RO by the time the 2567 is sent to the facility.         (CMS needs all CMS-2567s in cases of SQC, CMPs, or impending termination. If you experience difficulties with ASPEN RO, e-mail the surveys to CMS.)</li> <li>➡ Be sure you have supplied the (verified as) correct facility</li> <li>➡ mailing address (include P.O. Box number, if applicable)</li> <li>➡ phone number</li> <li>➡ fax number</li> </ul> |   |  |  |
| Original fax contains pages, including this cover sheet.   |   |  |  |

FROM: OKLAHOMA (OSDH) LTC Sanctions

| <u>TO</u> : | Dallas | Reg | gional | Office | of |
|-------------|--------|-----|--------|--------|----|
| Fax         | Number | : ( | (214)  | 767-02 | 70 |



| * Enforcement action for (provider r   | ame): State Zone:   |  |  |  |
|--|---|--|--|--|
| To <u>BEGIN or CONTINUE</u> action, you <u>MUST</u> send <u>at least</u> the following:  | To <u>END</u> enforcement action, you <u>MUST</u> send <u>at least</u> the following: |  |  |  |
| ☐ CMS-1539 (C&T)   | ☐ CMS-1539 (C&T)  |  |  |  |
| 462L (Adverse Action Extract)  | 462L (Adverse Action Extract)   |  |  |  |
| ☐ 562 (if applicable) (complaints)   |   |  |  |  |
| ETW (Enforcement Team Worksheet)   |   |  |  |  |
| Letter to facility   |   |  |  |  |
| TO STATE AGENCY:   |   |  |  |  |
| <ul> <li>All surveys MUST be uploaded to ASPEN RO by the time the 2567 is sent to the facility.         (CMS needs all CMS-2567s in cases of SQC, CMPs, or impending termination. If you experience difficulties with ASPEN RO, e-mail the surveys to CMS.)</li> <li>▶ Be sure you have supplied the (verified as) correct facility</li> <li>mailing address (include P.O. Box number, if applicable)</li> <li>phone number</li> <li>fax number</li> </ul> |   |  |  |  |
| Original fax contains pages,   | including this cover sheet.   |  |  |  |